

QUALITY

Policy Statement

Tell Advisory Pty Ltd is committed to providing quality consultancy services that reflect a high standard of performance and high value advice in accordance with best management practices. Our quality management system is directed at the activities necessary to provide a service in an effective and efficient way with the ability to evaluate its performance. The quality management system that we employ looks at three main components, quality control, quality assurance and quality improvement.

Tell Advisory has a team of highly qualified and experienced staff with a track record of delivering excellent outcomes for clients past and present.

To realise our goal of quality excellence, we are committed to:

- Maintaining a quality management system compliant with ISO 9001:2015.
- Communicating the company quality objectives and strategy to all employees and sub-consultants.
- Providing ongoing education and training to all of our employees / sub-consultants.
- Regularly reviewing and improving the quality management system by assessing the effectiveness of the related plans, policies and procedures.
- Establishing measurable quality objectives and assessing performance regularly.
- Engaging effectively with all stakeholders to improve decision-making.
- Making available sufficient experienced and competent resources to achieve quality objectives for clients.
- Commitment to the responsibility of delivering high-quality advice, which meets the requirements of client expectations, legislation and contractual obligations.

At Tell Advisory, the responsibility of creating quality outcomes is shared jointly between Management and Employees. Our commitment is to utilise every available resource to “do it right the first time”.

Tell Advisory Management endorses this Policy.



Darren J. Weir
Managing Director